



SERVICES & RETAIL CATALOG

Comprehensive lifecycle care designed to keep your climbing facility reliable and performing at its best, including routine maintenance, annual inspections, repairs, staff training and retail solutions to modernize and update your facility.

SERVICES PORTFOLIO

Bring new energy to your climbing facility with expert services that refresh your wall, support your team and create an experience climbers want to return to. Backed by decades of industry experience, EP Climbing provides comprehensive lifecycle care that helps owners and operators unlock the full potential of their facilities.

Our inspections include a thorough assessment of wall systems, supporting structures, anchors, surfaces, PPE, access areas and documentation. Each inspection is followed by a comprehensive report with clear findings and practical recommendations to support the continued reliability and performance of your facility.

Protect your investment and simplify facility management with a multi year service agreement. With inspections aligned to your preferred schedule, you benefit from planned care, predictable costs, priority scheduling and greater confidence in annual budgeting. Regular assessments help address service needs before they become larger or more costly repairs, while EP tracks your certification schedule to help ensure nothing lapses.

Our staff training covers daily procedures, equipment care, record keeping and climber supervision. We also provide routesetting services that create varied, engaging and appropriately challenging climbs for a range of ages and abilities.

Our maintenance services include routine upkeep, hardware servicing, surface care and repairs, including T nut and backer plate repair or replacement. Every service can be tailored to the needs of your facility, helping extend the life of your climbing wall while maintaining its appearance, reliability and performance.

RETAIL

Stay up to date on the latest options in climbing holds, auto belays, flooring, and equipment. We'll help you identify upgrades that fit your facility and programming, enhance the climber experience, and keep your equipment current and performing as intended.



ANNUAL INSPECTIONS

The Climbing Wall Association recommends having your climbing wall professionally inspected every 2-3 years to support continued reliability, reduce risk, and identify potential concerns. Some insurance policies may require annual inspections as part of their risk management requirements. During each inspection, EP Climbing thoroughly assesses your climbing wall systems, equipment, access areas and documentation to support ongoing operation and alignment with relevant industry standards.

Before Your Inspection:

To help us prepare and ensure an efficient inspection, please provide:

- An overview of your facility, including the type of climbing wall and its main user groups
- Any questions, equipment or maintenance items you would like us to review during the inspection
- Any inspection, reporting or documentation requirements requested by your insurance provider

During Your On-Site Inspection

During the onsite inspection, our team completes a thorough assessment of the following areas:

- Primary support structures and connections to the building
- Secondary support structures and framework
- Anchor systems and associated hardware for top rope, lead and auto belay climbing
- Front and rear climbing wall surfaces, including holds and volumes
- Personal protective equipment, including ropes, harnesses, quickdraws and routesetting equipment
- Climbing areas, including access controls, safety signage, fall zones and flooring systems

Before leaving your facility, we will schedule an appointment to review the inspection findings and answer any questions you may have.



After Your Inspection:

Following the inspection, our service includes:

- A detailed inspection report outlining our findings
- A dated certificate of inspection
- Relevant maintenance recommendations
- A review with our team to discuss the report and answer your questions
- Continued support for any additional questions after the review

MULTI-YEAR SERVICE AGREEMENT

The Multi-Year Service Agreement allows climbing facilities to establish a long-term service plan with EP while maintaining flexibility around annual budgets and facility needs.

Services can be customized each year and may include annual inspections, maintenance, routesetting, staff training, equipment needs and other climbing wall services. Cost is dependent on services chosen, please contact our services team for more information.

The Advantages:

Priority Scheduling:

Secure preferred inspection and service dates each year.

Plan Ahead, Stay Operational:

Be proactive with your maintenance by scheduling service dates in advance, allowing potential issues to be identified and addressed before they become larger or more costly.

Continuity of Inspections:

Reduce the risk of required inspections being missed or delayed.

Simplified Procurement :

Establish EP and the service framework upfront, reducing the administrative work required each year.

Annual Budget Flexibility:

Select additional services each year based on facility needs and available budget.

Organized Service Records:

EP maintains your facility's inspection and maintenance records so your service history stays organized and up to date.



ROUTESETTING

EP provides professional routesetting services for gyms and climbing walls of all sizes. Our experienced setters create engaging, purposeful routes for every ability level, from first time climbers to advanced athletes, while considering movement variety, grading consistency, safety, and the goals of your facility.

We also offer practical routesetting courses that give your staff the skills and confidence to plan, set, test, and maintain high quality routes on their own.

Routesetting Service:

Transform your climbing wall with thoughtfully designed routes that inspire movement, progression and repeat visits. Each project is shaped around your facility, audience and goals, with routes available for every grade and climbing style.

Services include route planning, hold selection and placement, boulder and rope setting, forerunning, grading and adjustments for quality, consistency and intended difficulty. Routesetting is available for gyms, schools, clubs, competitions, special events and private climbing walls.

Routesetting Training:

Build the knowledge and practical skills needed to create engaging, purposeful and well designed climbs. This hands on training is designed for climbers, coaches, instructors and climbing wall staff, with instruction covering hold selection, movement design, grading, route planning, ergonomics, testing and quality control. Participants learn to set for a range of abilities and climbing styles, exchange useful feedback and refine routes through guided practice. Training can be tailored for new setters, experienced professionals or teams working to establish consistent routesetting standards.



Better Holds, Better Routes

Choosing the right holds and volumes can be a complex process. We work with you to understand your facility, wall design, climbing audience, routesetting goals, and budget, then help you build a collection that fits your needs.

Our guidance focuses on creating greater movement variety, supporting a balanced range of grades and climbing styles, and making thoughtful choices that provide lasting value for your facility and community.

STAFF TRAINING AND WALL OPERATIONS

Training Programs

Our training programs support your staff's professional development by building their skills in climbing wall operations, expanding their knowledge, and helping them grow within the climbing industry.

Climbing Wall Instructor:

We partner with providers from the CWA and AMGA to bring industry recognized certification programs directly to you and your facility. These programs promote industry standards, strengthen best practices and elevate professionalism within your gym.

Routesetting:

Develop your routesetting team through practical training in movement analysis, route design, hold selection, grading and quality control, giving them the skills to arrange holds into engaging routes for climbers of different abilities.

Work at Heights:

Equip your team with the practical skills and knowledge needed to work effectively at height. The CWA work at height course provides hands on training focused on proper equipment use, access techniques and industry best practices within your facility.

Climbing Wall Operations:

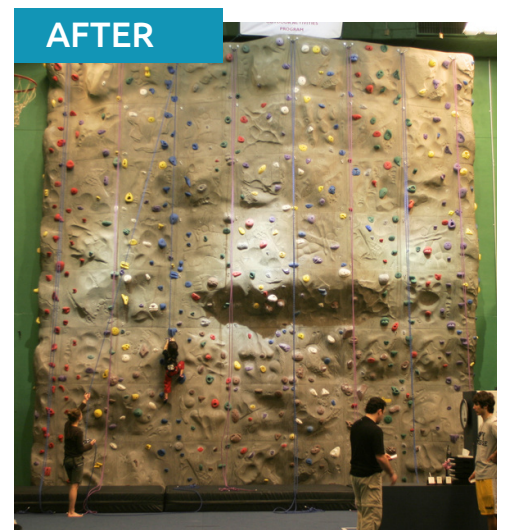
Strengthen your leadership team with climbing wall operations training focused on practical oversight and consistent daily practices. This course develops knowledge in staff coordination, risk awareness, documentation and operational procedures to support a professional and organized climbing environment.

General Staff Climbing Wall Training:

Prepare your staff with the essential knowledge and practical skills needed to support daily climbing wall operations. This training covers facility procedures, equipment checks, and staff responsibilities to build consistency and confidence across your team.

READY TO UPGRADE YOUR WALL?

Modernize your existing climbing wall with upgrades tailored to your facility. From new climbing holds and belay bars to upgraded mats, flooring and auto belay systems, we can help refresh your wall, improve performance and create a better experience for climbers.



Looking to Build a New Wall or Expand Your Climbing Area?

EP Climbing offers complete facility solutions, including renovations, remodels, expansions and new climbing wall builds. Contact our sales team to discuss your project and learn how we can bring your vision to life.



Global Experience. Local Support.

With more than 40 years of climbing wall innovation and thousands of installations worldwide, EP Climbing delivers trusted climbing solutions for schools, universities, recreation centers, and climbing facilities.



We've been creating climbing walls since 1985



More than 10 000 projects all around the world



Official Partner of World Climbing since its creation in 2007



ISO 9001 and ISO 14001 certifications of our production plants



Official supplier of climbing walls for the Olympic Games Tokyo 2020 & Paris 2024

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EP VALUES

For decades, EP Climbing has led the climbing wall industry by designing, manufacturing, and installing innovative climbing walls worldwide.

From concept to completion, EP Climbing takes care of every detail. We're passionate about creating climbing experiences that inspire people of all ages and abilities.

PEOPLE

Since 1985, the EP team has been fully dedicated to the climbing community and committed to the success of every project, driven by a passion for climbing.

INTEGRITY

Integrity guides everything we do. Through transparency, honesty, and strong principles, we build trusted relationships and long-term partnerships that last long after the build.

RELIABILITY

For EP Climbing, quality means constantly striving to provide the best field of play for climbers and their development, and for our community and partners.

Our team carefully develops each project to simplify installation, streamline maintenance, enhance safety, and maximize cost efficiency.