Job Description for Service Technicians - Inspections, Maintenance, and Route Setting for Climbing Walls

EP Climbing is currently seeking a part-time/irregular frequency employee who is willing to travel to our clients' locations to perform inspections, provide professional guidance on climbing, and carry out general maintenance on climbing walls. As a Service Technician, you will play a crucial role in ensuring the safety and quality of our climbing walls.

You will need to possess the skills or demonstrate a willingness to learn how to:

- Install belay bars
- Fix backerplates/t-nuts on fiberglass walls
- Provide staff training for climbing wall operations

Responsibilities:

- Conduct thorough inspections of climbing walls at various client sites, identifying any issues or potential hazards.
- Provide expert guidance and instruction on climbing techniques to clients and staff members.
- Perform general maintenance tasks on climbing walls, such as installing belay bars and fixing backerplates/t-nuts on fiberglass walls.
- Offer staff training sessions to enhance climbing wall operations and safety protocols.
- Assist with route setting, as required, to ensure diverse and challenging climbing experiences for users.
- Collaborate closely with supervisors and team members, maintaining clear and effective communication.
- Establish and maintain positive relationships with clients, addressing their inquiries and concerns professionally.
- Be willing to travel to different locations as needed to fulfill job requirements.

Requirements:

- Preferred certification in Climbing Wall Instructor (CWI), Single Pitch Instructor (SPI), or Professional Climbing Instructors Association (PCIA).
• Prior experience in route setting is necessary, although it typically constitutes only a small fraction of the overall responsibilities.
• Ability to create detailed reports on the status of climbing walls after inspections.
• Strong communication skills, both with team members and clients.
• Willingness to learn and adapt to new challenges and tasks.
• Flexibility to work approximately 4-5 days per month, with the option to participate in other aspects of EP’s Installs if desired.

Compensation:

• The compensation rate will be determined based on the candidate's experience and expertise.

About EP Climbing

Inspired by the hometown crag, Smith Rock State Park, EP USA was established through a partnership with EP France in 1988 with a mission to make world-class climbing accessible to everyone. Since our first artificial climbing walls rolled out over 30 years ago, EP has built more than 7,200 climbing walls and boulders worldwide, using state-of-the-art technology and design.

From sparking the first sport climbing revolution with our Freeform walls, to making history as the official supplier of climbing walls at the Tokyo Olympics in 2021, EP brings climbing to everyone from beginners to professional athletes.

EP is a proud partner and supplier to the International Federation of Sport Climbing (IFSC) and USA Climbing.

If you are interested in joining our dynamic team and contributing to the growth of climbing as a sport, please reach out to us to learn more about this opportunity!

Please submit resume to:

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